



## Thatcham BSI Kitemark® for Vehicle Body Repair

### Background Information

The Kitemark for Vehicle Body Repair is your opportunity to show how serious you are about getting critical vehicle body repair safety processes right. Based on the technical specification – PAS 125 – the Kitemark scheme focuses on 5 key elements of the repair process...

- PEOPLE
- METHODS
- MATERIALS
- EQUIPMENT
- PROCESS MANAGEMENT

This Kitemark scheme was developed by BSI and Thatcham. Run by BSI the Kitemark scheme is completely independent and impartial. Any vehicle body repair business – large or small, independent or franchise – operating from fixed premises or mobile facilities can apply for a Kitemark licence.

With the Kitemark recognised by 82% of the UK adult population\*, obtaining a Kitemark licence for vehicle body repair will have a positive impact on the future of your business and your reputation in the market place.

A Kitemark licence for vehicle body repair can be awarded in any of three repair types:

#### 1. Cosmetic

This repair type covers basic damage such as dents, bumper scuffs, minor paint or panel damage. Your expertise should include having SMART trained personnel, paint refinishing skills and the use of recognised repair methods. Such repairs can be carried out from a permanent site or mobile van unit.

#### 2. Structural – Steel

Repair of this type involves replacement and repair of quarter, rear or sill panel(s), welded and bonded parts and severe damage repair, requiring replacement of structural components such as chassis, Ultra High Strength Steel and bodysHELLS. Skill requirements include traditional panel and paint skills, accredited bonding, joining and welding as well as the use of recognised repair methods.

#### 3. Structural – Aluminium & Composite

This type covers repairs to vehicles with a specialist structure, which will require using specific methods in composite construction techniques when handling aluminium, carbon fibre and plastics. Skill requirements include traditional panel and paint skills, accredited advanced bonding, joining and welding techniques as well as having personnel with up to date expertise in specialist materials.

**Note:** 'Structural – Steel' includes 'Cosmetic' and any welding or bonding operations. 'Structural – Aluminium & Composite' includes 'Cosmetic' and 'Structural – Steel'.

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### ...better for business

The Kitemark for Vehicle Body Repair shows your commitment to safety. It will show that you have competent people, that you use recognized methods, materials and machines and that you operate a process of continuous improvement. The Kitemark brings many benefits to businesses such as...

- **Security** – ensuring that you attract and retain business, as well as having a route for growth
- **Business improvement** – the Kitemark scheme offers a blueprint for better business performance
- **Corporate responsibility** – shows your due diligence and duty of care to your industry and customers

### ...better for customers

Whether your customer is an insurance company or a member of the public, the Kitemark for Vehicle Body Repair means they can have complete confidence in the quality and safety of the repair. For customers, Kitemark repairers deliver...

- **Trust** – that the vehicle will be repaired to the industry agreed standards
- **Consistency** – in the quality of repair work
- **Reassurance** – that their vehicle has been repaired safely

### The right tools for the job...

- **PAS 125:** Copies available from BSI or Thatcham. A guide to PAS 125 is also available from Thatcham.
- **Pre-Assessment Audit:** An overview of your vehicle body repair process activities provides a form of gap-analysis and a findings report.
- **Training:** There are public and in-company training courses available for an introduction to PAS 125 and the specified internal auditing requirements.  
**For more information:** BSI [www.bsi-uk.com/training](http://www.bsi-uk.com/training)  
Thatcham [www.thatcham.org](http://www.thatcham.org)
- **Kitemark®** – the independent, impartial and recognised service certification scheme for Vehicle Body Repair backed by Thatcham and BSI.

### ...better apply

**If you're serious about safety, gaining a real competitive edge and managing your risks, then the Kitemark for Vehicle Body Repair is right for you.**

Apply today by calling

**08450 765610**  
**ps.kmservices@bsi-global.com**  
**www.Kitemark.com**

\* GfK NOP Consumer survey – July 2006  
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